

Genuine SMA Inverter Warranty Extension

Every SMA inverter comes standard with a 5 year warranty. Warranty extensions can be purchased which extend the original warranty to 10, 15 or 20 years. Unless specified otherwise, all PV systems provided from **tektrade solar** include the 10 year warranty. We do not recommend a longer warranty period as the scenario in the PV industry would change so much in 10 years time, that most likely a new technological approach would be needed when it comes to replacing a grid tied inverter. Furthermore, the payback period of most PV systems presently being installed is well below 10 years so opting for a longer warranty period may not be justified.

What is most important is that we provide our customers with the original SMA warranty extension certificate, and not just state the inverter's warranty period on our company's letter head.

The SMA warranty extension certificate identifies the inverter by its model and serial number only. It does not specify the installer or the company which purchased the inverter. This means that an end user, can approach SMA with an inverter warranty claim even if the company which installed the inverter terminates its operations in the future.

This procedure may not be followed by all our competitors. 10 years is a very long period in the PV industry. If for some unfortunate reason, the company which would have installed the inverter ceases operations, and the only warranty documentation submitted to the client is that given on their company letterhead, than the end user may most likely encounter problems if a warranty claim is made after 5 years when a warranty extension may not have originally been purchased from SMA.

So be sure to ask for the original SMA warranty extension certificate. You have paid for it!



SMA WARRANTY CERTIFICATE ACTIVE

Dear customer,

We are pleased that you have opted to take an SMA warranty extension and would like to thank you for your trust.

This warranty certificate applies to the following device:

INVERTER TYPE: S13000T

SERIAL NUMBER: 21.03329



The warranty has been extended to **10 years** from the purchase date of the inverter by the plant operator. Please keep this certificate handy in case you need it for a claim under warranty.

Heide Freudenstein, Head of Service Contract Processing

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SMA SERVICE